

Thurrock Council

Community Equality Impact Assessment

Service area and lead officer

Name of service	Waste & Recycling Services
CEIA Lead Officer	Anthony Fletcher
CEIA Lead Officer job title	Performance & Support Manager
CEIA Lead Officer email address	afletcher@thurrock.gov.uk

Subject of this assessment

What specific policy, strategy, function or service is the subject of this assessment?
Alternate Weekly Collections (AWC), chargeable garden waste and food collections
Borough-wide or location-specific?
<input checked="" type="checkbox"/> Borough-wide <input type="checkbox"/> Location-specific – please state locations below.
Click or tap here to enter text.
Why is this policy, strategy, function or service development or review needed?
This project is required to deliver an operational cost saving from the waste collections services. It involves changing the collection frequency for residual waste collections from weekly to fortnightly, introducing a boroughwide separate weekly food waste collection service and a chargeable fortnightly 'green waste' service. The new garden waste service will be an opt in service, meaning only those households that use the service will subscribe.

1. Engagement, consultation and supporting information

- 1.1. What steps you have taken, or do you plan to take, to engage or consult (where applicable) the whole community or specific groups affected by this development or review? **This is a vital step.**

Steps you have taken, or plan to take, to engage or consult

A full consultation with residents was undertaken at the beginning of 2020, to ascertain views around key aspects of the waste strategy.

Additionally the strategy has been developed with the input of a Cross Party Working group to ensure that all political viewpoints have been consulted. This has further ensured that the voice of residents has been heard.

- 1.2. What data or intelligence sources have you used to inform your assessment of the impact? How have these helped you understand who will be affected by the development or review?

Sources of data or intelligence, and how they have been used

The results from the 2020 consultation exercise have been analysed and taken into consideration in the preparation of the refreshed approach along with feedback from the cross party working group. Please see table below. Numbers are actual property counts, trying to avoid rounding. However, as the Green waste and recycling services are not used by every resident, every week, I've had to make some assumptions to have a more realistic view. Food waste is based on the trial we are currently undergoing.

Properties	Flats/MDU	10000				
	Houses/SDU	59535				
Service	Service Type	Houses	Flats	Participation/%	Collections per 4 weeks	Collections
Refuse	weekly	59535	10000	100%	4	278140
Recycling	fortnightly	59535		80%	2	95256
Recycling	weekly		10000	80%	4	32000
Garden	fortnightly	59535		50%	2	59535
Food	weekly	7000		30%	4	8400
					Total Collections	473331

Assumptions

- 1 Refuse, Recycling Garden participation rates of 100%, 80%, 50% - these are assumptions
- 2 Collection for flats based on no. of house holds. In practice most will have large communal bins therefore we don't collect per house hold.

2. Community and workforce impact

2.1. What impacts will this development or review have on communities, workforce and the health and wellbeing of local residents?

Communities and groups	Positive	Neutral	Negative	Summary of positive and negative impacts	How will positives be maximised, and negatives minimised or eliminated?
Local communities in general	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Increased focus on education and empowerment	Accessible documentation and messaging to accommodate all resident's needs, including those who do not speak English as a first language
Age	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Collection Service – presentation of bins	Current operations provide for additional assistance for those who are unable to present their own bins for collection on a weekly basis. This will be retained.

Communities and groups	Positive	Neutral	Negative	Summary of positive and negative impacts	How will positives be maximised, and negatives minimised or eliminated?
Disability	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Collection Service – presentation of bins	Current operations provide for additional assistance for those who are unable to present their own bins for collection on a weekly basis. This will be retained.
Gender reassignment	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	No Impact	No Impact
Marriage and civil partnership	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	No Impact	No Impact
Pregnancy and maternity	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Collection Service – presentation of bins	Current operations provide for additional assistance for those who are unable to present their own bins for collection on a weekly basis for a temporary period.
Race	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	No Impact	No Impact
Religion or belief	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	No Impact	No Impact
Sex	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	No Impact	No Impact
Sexual orientation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	No Impact	No Impact
Location-specific impact, if any	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	No Impact	Waste Collection Services and communication across all areas will be consistent.
Workforce	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Any impact on the workforce will be reviewed on an ongoing basis	Subject to ongoing review
Health and wellbeing of residents	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	To be informed through engagement	To be informed through engagement
Socio-economic outcomes	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	To be informed through engagement	To be informed through engagement
Veterans and serving members of the armed forces	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	No Impact	No Impact

3. Monitoring and review

3.1. How will you review community and equality impact once the policy, strategy, function or service has been implemented? These actions should be developed using the information gathered in sections 1 and 2 and included in your service area's business plans.

Action	By when	By who
Continuation of the Assisted Bin Programme	Already in place with the consideration of adding Pregnancy and Maternity to be confirmed	Edward Brotherton, Waste Services
Accessible communication	A communications plan needs to be developed, agreed and rolled out 21/10	Corporate Communication Team
Review any additional feedback from engagement and update CEIA	January 2024	Paul Southall
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4. Next steps

4.1. The information gathered must be used to inform reports presented to Cabinet or overview and scrutiny committees. This will give members a necessary understanding of the impact their decisions will have on different groups and the whole community.

Summarise the implications and customer impact below. This summary should be added to the committee reports template in the Diversity and Equality Implications section for review and sign-off at the consultation stage of the report preparation cycle.

Summary of implications and customer impact
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The refreshed Waste Strategy proposes changes to the waste collection regime as well as to levels of communication with a focus on Education and Empowerment. There are no proposed changes that will adversely impact any groups within the Borough and care will be taken to ensure that communications are accessible. Furthermore the existing assisted bin collection programme will be retained as a feature of the service supporting any residents who are unable to present their bins for collection.

A communications plan will be developed.

5. Sign off

5.1. This Community Equality Impact Assessment must be authorised by the relevant project sponsor, strategic lead, or assistant director. This should not be the CEIA Lead Officer. Officers authorising this assessment are responsible for:

- the accuracy of the information
- making sure actions are undertaken

Name	Role	Date
Ed Brotherton	Head of Service, Waste & Recycling	21/10/2023
Paul Southall	Assistant Director - Street Scene and Leisure	21/10/2023
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